

# Ohio Chapter ISA Board of Directors 2023-2027 Strategic Plan

#### INTRODUCTION

This strategic plan is designed to support the activities of the Ohio Chapter ISA to guide the organization for a five-year period encompassing calendar years 2023 through 2027.

## **VISION STATEMENT**

• Thriving trees and urban forests that enhance the quality of life for all Ohioans

## **MISSION STATEMENT**

To advance the practice of responsible tree care while promoting the benefits of trees.

#### **CORE ORGANIZATIONAL VALUES**

The Ohio Chapter ISA values investing in the future of professional arboriculture through education, research, safety and communication while maintaining integrity and credibility.

#### **GOALS**

Our goals are broad statements of big-picture activities that will be monitored and evaluated by the Board. The goals will be carried out through **on-going** objectives that maintain the organization, and **new** objectives representing areas of growth that help the Chapter become more efficient and effective, and to have a broader impact. Each new objective is rated High (H), Medium (M), or Low (Low) based on the potential for completing it during this plan. The following goals and objectives will guide the organization:

Goal 1 - Healthy Organization: Growing an engaged, healthy organization

On-going Objectives	New Objectives
<ul> <li>On-going Objectives</li> <li>Facilitate and support volunteer involvement</li> <li>Identify and develop future leadership through a structured mentoring program</li> <li>Retain a professional and qualified staff</li> <li>Grow membership with marketing activities</li> <li>Maintain a finance committee</li> </ul>	<ul> <li>New Objectives</li> <li>Create Volunteer position descriptions/manual (H)</li> <li>Review Risk Management plan (H)</li> <li>Quantify and show the value of membership (H)</li> <li>Establish a workforce development plan (H)</li> <li>Implement workforce development plan (L)</li> <li>Identify sustainable sources of funding (M)</li> <li>Educate municipal officials and state legislators to make arboriculture and certification more relevant (L)</li> <li>Explore the feasibility of state licensing of arborists (M)</li> <li>Create a video with marketing messages highlighting arboriculture practices (H)</li> <li>Hire a firm to market the video and message to recruit youth</li> </ul>
	<ul><li>into the industry (L)</li><li>Increase reserve fund carryover to twice our annual budget (M)</li></ul>

**Goal 2 - Membership:** Providing members with a community that adds value to their lives.

On-going Objectives	New Objectives
Educational opportunities in different areas	Re-establish the membership committee (H)
of the state	Increase and incentivize membership of non-arborist individuals
Publish membership credential and area of	(M)
expertise	Increase social opportunities (recreational climbing, social
Maintain mentor program	events, etc.) to create community (M)
Publish Buckeye Arborist and email blasts	Encourage involvement of membership in volunteer activities
Provide member discount opportunities	related to trees or tree care (H)
Maintain Find-An-Arborist service	Create Chapter branding availability for members (H)
	Explore public member category at lower benefit level (H/M)
	Increase member engagement by incentivizing members to
	offer outreach activities in exchange for CEUs or discounts on
	Chapter activities (L)

**Goal 3 – Education:** Providing educational opportunities to improve the practice of arboriculture

On-going Objectives	New Objectives
Provide monthly webinars on current topics	Expand online educational offerings (M)
Host an annual conference that provides education, demonstrations, and industry products	Develop a network where current research can be found and digested (M)
Creating a self-paced learning series about oak wilt	Develop training for advanced arboriculture topics (H)
Promote updated planting standards and trainings	Collaborate with professional green industry organizations
Provide regularly scheduled certification training	to cross promote educational information (H)
sessions	Develop a plan to expand and sustainably fund Chapter
Promote educational offerings from other	scholarships (H)
organizations	Explore options for making Conference events more
Use TCC to provide educational programming	interactive (H)
Promote the availability of the Ohio Chapter educational grant	Develop an intensive climber training program to offer to tech schools, colleges, arboreta, etc. (L)

**Goal 4 – Communications/Outreach:** Promoting public awareness of professional arboriculture and the benefits of trees.

On-going Objectives	New Objectives
<ul> <li>Participate in OGIA Ohio High School Landscape Olympics and 4-H Camp Canopy to promote careers in arboriculture</li> <li>Participate in the annual Paul Bunyan Show</li> <li>Maintain informative Arbor Day displays</li> <li>Staff information booth at regional ODNR conferences</li> </ul>	<ul> <li>Create a social media campaign to increase internet presence</li> <li>Improve search engine optimization (M)</li> <li>Create a training/volunteer opportunity with local educational institutions to offer a community day program across the state (H)</li> <li>Develop a community day program aimed at youth (M)</li> </ul>
<ul> <li>Host annual Ohio Tree Climbing Championship</li> <li>Maintain marketing committee to promote recruiting younger members &amp; members' services</li> <li>Provide scholarships to students and for new professional development</li> </ul>	<ul> <li>Explore options for an annual tree climbing demonstration or competition exhibition at the Ohio State Fair in conjunction with ODNR (H)</li> <li>Expand scholarship committee to focus on workforce development (H)</li> </ul>

- Maintain a speakers' bureau and mentoring program
  Maintain a website for members and the public
- Maintain a website for members and the public that allows for quick access to information
- Support an awards program that recognizes members and partners
- Promote Trees4Ohio License plate program

Goal 5 - Research: Engaging with scientific research to advance the practice of arboriculture

On-going Objectives	New Objectives
<ul> <li>Provide \$1,500 per Ohio rider per year for Tour des Trees</li> <li>Raise funds for the TREE Fund through silent auction at OTCC, sale of head gaiters, etc.</li> <li>Offer sponsorship opportunities to promote research activities or dissemination of findings</li> <li>Promote application of research findings for oak wilt and proper tree planting initiatives</li> <li>Bring expert researchers to OTCC to report on new advances in the field</li> </ul>	<ul> <li>Advertise availability of research fundings (H)</li> <li>Create a membership forum for research needs/topics (H)</li> <li>Create training and research subcommittee under the education committee (H)</li> <li>Sponsor the travel costs for three Tour des Trees riders (M)</li> <li>Publicize past research studies that affect Ohio trees (H)</li> </ul>

## STRATEGIC INITIATIVES

Strategic initiatives are specific areas of focus for the organization during the time covered by the plan. For the next five years, the Chapter will focus on increasing diversity and inclusiveness, and capacity building.

**Increasing diversity and inclusiveness** – As part of this strategic plan, we are including a strategic initiative to increase diversity and inclusiveness across all our programs. As part of this effort, we will pursue the following strategies:

- Reach Hispanic/Latino arborists
- Increase outreach to potential members in the utility sector
- Focus Chapter initiatives to reach under-served or under-canopied communities
- Increase geographic outreach to southeastern Ohio
- Revisit the feasibility of Spanish language certification preparation course
- Explore making Chapter communications available in Spanish
- Find ways to embrace youth as the future of the Chapter

**Capacity Building** – People are key to advancing our Chapter. Growing our capacity to achieve our goals involves Board, Staff, and Volunteers. As part of building additional capacity, we will pursue the following strategies:

- Increase capacity to successfully use social media for members and the public
  - Hire a part time person, find a volunteer, or explore intern possibilities
  - Explore a collaborative staff or consultant with other green industry non-profits
- Focus on personal asks to members promote strategic plan and volunteer options
- Add a volunteer job board to the website
- Collaborate with other organizations and partners to leverage education efforts and trainings
- Explore additional contracting capabilities

## **CONCLUSION**

This plan was developed by Ohio Chapter ISA leadership with the assistance of Insightful Nature LLC. Guided by this strategic plan, the organization will advance its mission, benefitting all Ohioans.